

PROCESS PLUS RESULTS

Write down ONE goal you want to achieve with your team in the next 1-6 months:

GOAL:

Define your corvettes. In each section, write down one *specific behavior* that you want team members to do to help the team achieve the goal. Then, write down 3-5 positive benefits of that behavior.

SPECIFIC BEHAVIOR #1:

POSITIVE IMPACTS OF BEHAVIOR:

SPECIFIC BEHAVIOR #2:

POSITIVE IMPACTS OF BEHAVIOR:

SPECIFIC BEHAVIOR #3:

POSITIVE IMPACTS OF BEHAVIOR:

LEAN LEADERSHIP FOR OPS MANAGERS



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Ep. 15: Improving Daily Meetings
Featuring Guests Stephanie Hill + Meredith Fisher with Jamie V. Parker

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DECIDE TO LEVERAGE THE POSITIVE

- Define** the Specifics
- Execute** the Feedback Formula
- Connect** to TrueNorth
- Integrate** into Your Every Day
- Deliver** in Your Voice
- Evaluate** for Next Steps

Effective Feedback Formula

- Present Tense → Thank you for
- Specific Behavior → <doing this>
- Impact of Behavior → It <causes that>
- Casual Quick Close → Appreciate it